

How to Delete Your Account Within the STC Mobile App

Below you will find the steps on how to proceed with any request to delete your online/mobile banking account (your "Account") from the STC Mobile App (the "App") and certain information on the data removed and retained during that process.

The deletion of your Account is a deletion of your online/mobile banking account through the App only and does not delete, close, or terminate any of the deposit or loan accounts that you may have linked through the App. If you wish to delete, close, or terminate any of your underlying deposit or loan accounts, please contact the Bank to discuss closing such accounts. These accounts are separately governed by their own account agreements and other terms and conditions.

Steps to Request Deletion of Your Account

Contact us to request the deletion of your Account by any of the methods listed below:

Online/Mobile Banking	Via secured messaging in the Message Center
Phone	800-972-1651
Mail	PO Box 777, 151 W. Main Street, Somerset, PA 15501

Data Deletion from the App

When you request the deletion of your Account, the following data will be deleted from the App:

- Personal Information: All personally identifiable information such as your name, e-mail address, and phone number.
- Transaction History: All records of your financial transactions within the App.
- App Usage Data: Any data related to your interactions and usage of the App.

The deletion of this data from the App only deletes such data from the App (and the App's servers, etc.) and does not actually delete the underlying bank account information and data, including transaction history and activity, which is retained by the Bank consistent with its policies, terms and conditions and applicable laws and regulations.

